



Privacy Policy - The National Coal Supply Company Ltd.

Introduction and Purpose of the Policy

The National Coal Supply Company Ltd. (hereinafter: "the Company") respects the privacy of users of its website (hereinafter: "the Site"). This policy details the types of information collected, the purposes of collection, how the information is used, and the rights granted to you under the Privacy Protection Law, 5741-1981 (hereinafter: "the Law").

Use of the Site constitutes agreement to the terms of this policy. If you do not agree to any term, you must immediately stop using the Site.

Information Collected and Its Purposes

The Company collects information through two channels:

- **Voluntarily provided information:**

Name, phone number, email, and contact details in "Contact Us" forms. This information is necessary to provide the service and identify the user.

- **Technical (automatic) information:**

IP address, browser type, and browsing data. This information is used to improve the user experience, ensure information security, and conduct statistical analysis.

Legal Basis and Obligation to Provide Information

Providing personal information is done of your own free will. You are under no legal obligation to provide the information; however, without providing it, the Company will not be able to provide you with the requested services.

Transfer of Information to Third Parties

The Company will not transfer personal information to third parties, except in the following cases:

- Service providers (cloud storage, systems maintenance) acting on behalf of the Company and subject to confidentiality and data security agreements.
- Transfer of information outside the borders of Israel will be carried out in accordance with the Privacy Protection Regulations (Transfer of Information to Databases Outside the State's Borders), 5761-2001.
- A requirement under law, a court order or for the purpose of protecting the Company's legal rights.

Information Security

The Company implements accepted technological and organizational security measures to protect personal information against unauthorized access, loss or exposure, in accordance with the Privacy Protection Regulations (Data Security), 5777-2017.

Right to Review and Correct Information

In accordance with Sections 13 and 14 of the Law, every person is entitled to review information about them held in a database. If you find that the information about you is incorrect, incomplete or outdated, you may contact the Company with a request to correct or delete it (subject to legal restrictions).

Contact

For any question, inquiry or request to review information, you may contact the Company by email: ncsc@ncsc.co.il

Changes to the Policy

The Company reserves the right to update this policy from time to time. Changes will be published on the Company's website and will take effect upon publication.